



Dear Premier Pools & Spas Customer,

The purpose of this letter is to apologize to all of our customers for our current speed of construction. The difficulties and challenges of this most unusual time continue to mount. Many commitments we had secured from trade partners simply are not being met. Additionally, shortages of both labor and materials continue to delay our construction times. We are acutely aware of the disappointment and frustration this can cause.

We sincerely apologize for this, and we are working very hard to improve construction times without sacrificing quality. We sincerely thank you for your patience and understanding as we work to complete your project as quickly as possible.

Thank you,

Nate Hodges
Premier Pools & Spas